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| Shen Liyue | |  |  | | --- | --- | | +86 188-0173-4215 |  | | Narcy188@outlook.com |  | |  |  | |

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|  | Objective |

With 2 years Singapore onsite experience and end to end participation of multi-million-dollar IT projects, I’m looking for new break-through in my career path. Continue working as a Business Analyst, a mature enterprise with well-proven expertise in IT consulting area would be my preference.

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|  | Education |

## Bachelor | Fudan University

### September 2010 – july 2014

Communication Science and Engineering

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|  | Experience |

## Business Analyst | AvePoint

### December 2013 – August 2017

Worked as a Lead BA for around 4 years, my main responsibility including:

* Streamline customer business workflows into systematic language, design solutions based on well proven technical platforms. The preferred platforms would be Dynamics CRM & Office 365.
* Product owner for major components in service delivery
* Data analysis, internal commercial data analysis and report generation per customer requirement
* Project delivery with agile methodology and customer onsite service
* Documentation, including BRD, Test scripts, Functional specification, TDD, guide book, etc.
* Tender bidding and solutioning based on preferred platforms

## Business Analyst | Fuji Xerox

### September 2017 – present

Working as BA

* Bridging between China team and Oversea teams
* Presales engagements with customer
* Requirement study
* Solution design together with sales team to make proposal better fitting commercial model

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|  | Skills |

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| * English: Business Negotiation/Presentation * Japanese: N2 * Microsoft Office/Access * CRM administration * SQL | * PMP certified * Axure * R# data analysis * C Programming |

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|  | Projects |

**Infocomm Development Authority of Singapore**

IDA initiates the project; the business objective is to build a case management system for Ministry of Social and Family Development of Singapore. The solution itself is build based on Dynamics CRM and SharePoint. Dynamics CRM is the case management engine while SharePoint act as file repository. My experience on this project including:

* 2 years and 4 months Singapore onsite service
* End to end participation for more than 3 years (Incl. Shanghai working period)
* Participate in tender bidding
* Conducting over 20 workshops for 6 major modules
* Structuring entity relationship and workflow logic for 10 modules
* Prototyping and demonstration to customers for more than 50 sessions
* Functional Specification (\*BRD) documentation for 10 modules
* UAT supporting for more than 50 working days
* Migration planning & coordinating for over 100 entities

**Zurich Insurance**

Zurich Insurance is looking for a content management solution with functionality to enforce defined document life cycle. The documents are classified with certain rules and each class has an unique retention policy. My participation within this project is

* Assigned solution architect
* Leading tender response documentation
* Drafting SoW for project implementation
* Coordinating implementation work remotely

**Republic Polytechnic**

Republic Polytechnic is one of the higher education institutions in Singapore. The school decide to build an e-learning platform to replace the long-served old one. The platform is based on .Net framework and provides attendance tracking, online course, online assessment, and many other functionalities to facilitate an education institution’s daily operation. My experience on this project including

* Lead tender bidding
* Prototyping for 20+ use cases
* Mentoring and reviewing BRD for 2 major modules
* Mentoring and reviewing UAT test script for 2 major modules
* UAT supporting for more than 10 working days

**Summative Assessment**

The summative assessment is an extension of Republic polytechnic e-learning platform. The application is to provide functionality to facilitate online examination and offline examination monitoring. My experience on this project including:

* Lead tender bidding
* Drafting SOW for project initiation
* Planning development timeline, coordinating development resource